

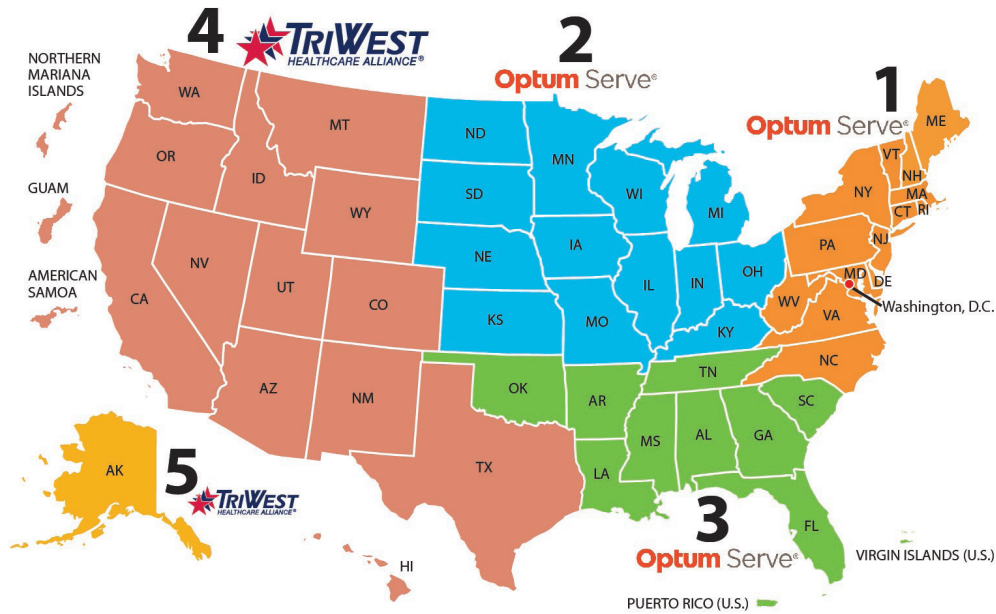
JOIN VETERANS COMMUNITY CARE

Introduction


With the urgent need to care for veterans with prostate cancer, there is an opportunity for providers to help. With recently passed legislation, **providers are now able to care for Veterans** and **get reimbursed by being part of the VA Community Care Network (CCN)**.¹ The VA CCN is VA's direct link with community providers to ensure Veterans receive timely, high-quality care. CCN is comprised of five regional networks covering all U.S. states and territories.


Your practice administrator can enroll your practice to support the care of Veterans in your community. To join the network, please follow the four steps below:

Step **1** Determine what Region your practice resides within <http://bit.ly/3Fpv325>:



Step **2** Have your practice administrator, or the most appropriate office personnel with access to key enrollment data, reach out to TriWest or Optum, based on your region. See below:

 **OPTUM** Serve™ **Region 1, 2, 3:** Managed by Optum
 Contact Optum at the following numbers:
Region 1: 888-901-7407
Region 2: 844-839-6108
Region 3: 888-901-6613
 For Optum home page, please click:
<http://bit.ly/3uUHIP2>

 **TRIWEST** HEALTHCARE ALLIANCE® **Region 4, 5:** Managed by TriWest
TriWest Provider Signup:
 To sign up, please click:
<http://bit.ly/3FRlpXe>
 For TriWest home page, please click:
<http://bit.ly/3FkVANW>

Step **3** Ensure your practice accepts Medicare reimbursement

Step **4** Review the requirements to establish a Veterans Care Agreement (VCA). For agreement overview, please click:
<http://bit.ly/3uN5rqS>

Example of a Veteran’s journey through the VA Community Care Network



To guide you through this process in more detail, please follow these steps below.

ELIGIBILITY	1	Veteran seeks care from VA.
	2	VA determines, based on specified community care criteria, that veteran receives care from your practice.
APPOINTMENTS	3	VA engages your practice to accept referral and method of delivery (referral packet includes medical record).
	4	Once referral is accepted, either VA schedules appointment with community care provider or veteran schedules appointment.
GETTING CARE	5	Veteran receives care from your practice.
	6	Provider sends medical record to VA.
BILLING	7	Provider bills Optum or TriWest for the care.

VA Community Care Network (CCN) – Access to Medications

Why Should My Practice Enroll in the Community Care Network?

By enrolling in the Community Care Network, practices are helping veterans get the care they need, where they need it.



Prescription Medication:

- Confirm the Veteran has a CCN referral from VA.
- Veterans can receive short-term prescription medication for a 14-day or fewer supply that can be filled at an in-network community pharmacy if the product is on the VA’s Urgent/Emergent drug list which can be found at <https://www.va.gov/formularyadvisor/urgent-emergent-formulary>. A prescription for more than a 14-day supply must be filled by VA.
- To find a VA in-network community pharmacy, go to <https://www.VA.gov/find-locations> and search for “Community pharmacies (in VA’s network).” In addition, authorization for an Rx at an in-network pharmacy is ONLY if the provider determines the script is IMMEDIATELY NEEDED, not just routine. For prescriptions of more than a 14-day supply, or if the prescribed medication is not immediately needed, then the community provider must send the prescription to the local VAMC pharmacy for fulfillment.

Prescription filled at VA can be submitted:

- Via e-prescribing (preferred), fax or written Rx given to the VA beneficiary.
- Providers must review the VA National Formulary at <https://www.pbm.va.gov/PBM/NationalFormulary.asp> and the Criteria For Use (CFU) or Prior-Authorization (PA) if listed for the product. Note: ALL drugs are available in VA regardless of formulary status listed, however additional documentation may be required.
- For products with a CFU or PA, provider must review and complete when submitting the Rx to the VA facility.
- Non-Formulary products require documentation with rationale for the requested drug. This can include: Contraindication to the formulary drug(s), adverse reaction to the formulary drug(s), documented therapeutic failure to the formulary drug(s), no formulary alternative, patient previously responded to the requested non-formulary product and serious risk associated with change, or other circumstances with compelling clinical evidence-based reasons.

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VPCa
Veterans Prostate Cancer Awareness www.vpca.vet



For further questions, please call the VA Community Care National Contact Center or visit VA’s Community Care Website

Veteran or Community Provider Inquiries
1-877-881-7618 (Providers Press Option #2)
www.va.gov/CommunityCare